SERVICE REQUEST for PRODUCT SUPPORT ACTION (SRPSA)

\$0.00

Mobile: +1 5144622915

CONTACT INFORMATION 1. PREFERE	D COMM. METH	HOD: EMAIL F	PHONE CELL	17. SRPSA NUI	MBER
2. ORIGINATOR / CONTACT NAME		3. PHONE # EXT.		(Bombardier use only)	
Kevin Bishop		+442085978781		000	0245711
4. EMAIL ADDRESS		5. CELL PHONE #		SCHEDULE IN	NFORMATION
kevin.bishop@frasersaerospace.com		+447771834665		18. CURRENT I	DATE / TIME
ACCOUNT INFORMATION			5/10/2	018 2:27:54 PM	
6. CUSTOMER ACCOUNT # 7. PURCHASE ORDER				19. RESPONSE	REQUIRED BY
N/A		N/A			
AIRCRAFT INFORMATION				5/31/20	18 12:37:00 PM
8. A/C CURRENT LOCATION:					N/5N A 000 DD N/0 TO THE
				RESPONSE TIME IS GIVEN ACCORDING TO THE FOLLOWING TIME ZONE :	
SERVICE CENTER AIRPORT CODE/NAME CITY COUNTRY				OLOCAL TIME (• AIRCRAFT LOCATION TIME
9. A/C SERIAL # 10. A/C MODEI			12. A/C HOURS	1	
		N/A		20. A/C DEPAR	TURE N/A
13. SUBJECT – ATA CHAPTER			14. A/C LANDINGS	1	
00 UNKNOWN					
15. CATEGORY (Bombardier use only) 16. MISC (Bombardier use				21. SERVICE LI	
(F	Routine
22. SUBJECT: AIRCRAFT CLFAI			DOVAL		
7 (6) 6227 (6)					
23. DESCRIPTION / CONDITION / REQUEST					
We are a proposed supplier of aircraft cleaning chemicals to VistaJet. We have 7 products which will be used internally and					
externally which we would like to be approved. All products have Boeing, Airbus or AMS test certificates by SMI Miami.					
Could you please provide an indication what the costs will be.					
AeroWash Exterior Cleaner					
Boeing D6-17487					
AIMS09-00-002					
Nuvite NuPower Exterior Dry Wash					
Boeing D6-17487					
AIMS 09-00-002					
AMS 1650					
Douglas CSD #1					
Bodgido Gob II 1					
24. RESPONSE					
(Bombardier use only) First and foremost we would like to thank you for your interest in obtaining approval to					
utilize your cleaning products on the Challenger 300, 600 and 800 aircraft programs.					
Although the approval process would appear to be easy at first, it's actually a long and difficult approval cycle.					
It's not simply adding a product on a fini	•	•	, ,		•
flammability testing, product qualification		•			
consideration, the Hold Over Time (HOT) which is a critical guidelines, etc.					
Even if you have listed other airframe manufactures' approvals, all aspects of certifying your cleaning products would					
need to be approved not only by Bombardier but also from all of our suppliers that your products would be in contact with.					
Therefore, the use of Frasers Aerospace cleaning products, is at the discretion of the aircraft operator.					
The information contained in this response field doesn't constitute "approved data" as defined per certification authorities but rather offer an official Bombardier recommendation or point of view. Thus, only referenced/attached engineering data might be considered as "approved" or "acceptable data" per					
applicable regulation. Disposition related to parts i	s only valid for				
	GNATURE	Martin C		one: (514) 855-6529	27. CHARGES

Email: martin.chlystek@aero.bombardier.com